

COMPANY QUALITY POLICY

To all interested parties,

With this policy, Nofrill S.r.l. declares that, within the scope of the services it offers and that are set out in its articles of association, it has established and implemented a Quality Management System suited to the activities related to those services.

Through this system, Nofrill is committed to making its processes efficient, with the aim of providing services whose quality meets the requirements and expectations of its customers and of all interested parties, in compliance with the requirements of the applicable international ISO standards and with current legal requirements.

Nofrill S.r.l. is an innovative SME registered in the special section of the Chamber of Commerce register. Its aim is to offer high-level support and experience to large industrial groups and to Public Administration bodies, in order to facilitate transformation and innovation initiatives.

Nofrill's formula is "experience rather than competence": this means selecting teams of highly qualified experts and professionals who believe in innovation and in what they do, and making them available to customers.

Nofrill has made, and continues to make, its commitment to continual improvement the defining element of the strategy with which it approaches the market. Nofrill considers it vital not merely to provide solutions that meet customers' needs, but to build with its customers, over time, a true partnership based on opportunities for growth and on mutual drive towards improvement. This approach naturally requires a constant ability to act proactively with respect to customers' emerging needs.

When it was founded in 2009, Nofrill filed, together with its articles of association, its code of ethics, which continues to be the "founding" reference and the list of principles guiding the conduct of employees and collaborators, and consequently also the anchor point of the company policy.

Nofrill makes this policy available to interested parties so that the values it expresses can be known and shared with all interested parties.

The Management

Milan, 06/06/2022